

## Requirements for Compliance with General Data Protection Regulation

On 25 May 2018, the EU's General Data Protection Regulation (2016/679) ("**GDPR**") will become effective. The purpose of these requirements is to ensure Sompo International's service providers and data processors comply with GDPR and other applicable laws and regulations.

- 1. **"You"** and **"your"** refer to any third party and any affiliate, including subsidiary or holding company, and any employee, agent, contractor or subcontractor of such third party or affiliate that provides services or products to one or more members of the Sompo International group of companies **("Sompo International," "we" and "our")**.
- 2. Other terms used herein that are not otherwise defined herein shall have the meaning given to them in GDPR or other applicable law or regulation.
- 3. Sompo International and you are required to comply with GDPR and any other applicable laws or regulations that address data protection, cybersecurity or privacy matters. You and we, therefore, are required to comply with GDPR and other privacy and cybersecurity laws and regulations as they apply to any personal data processed as part of the products or services you provide to us or otherwise in connection with those services.
- 4. GDPR, to illustrate, requires that personal data may only be processed in connection with the provision and administration of the services you provide to us and only as permitted by GDPR and other applicable laws and regulations.
- 5. If you collect, process or disclose personal data made available by Sompo International to you in relation to the products or services you provide ("Supplied Personal Data") as our service provider or processor:
  - a) Sompo International requires that the subject matter, nature, purpose and duration of the Supplied Personal Data processing, including the information on the types of personal data processed and categories of data subjects, is set out in privacy information provided by us from time to time in respect of our services and products at www.sompo-intl.com.
  - b) Sompo International requires that you only process the Supplied Personal Data in accordance with our privacy notices and insurance policies unless you are required to process it for other purposes required or permitted by applicable law or regulations (in which case you will give prior notice of such requirement unless applicable law prohibits the giving of such notice);
  - c) Sompo International requires you to secure the Supplied Personal Data, including maintaining documentation about how such data has been processed, used, protected and disclosed;
  - Sompo International requires that you and your employees, agents and contractors do not collect, use, process or disclose any irrelevant or unnecessary information about individuals;
  - e) Sompo International requires you to provide confirmation to us of such processes, uses and security measures from time to time when we request it;

- **f)** Sompo International requires that you comply with the express obligations of a Processor under Articles 28(3)(b) to 28(3)(h) of the GDPR;
- **g)** Sompo International requires that if you are authorized to engage any other or additional processors to process any Supplied Personal Data, then you will also ensure that such other or additional processors comply with GDPR and these requirements; and
- **h)** Sompo International requires that you demonstrate to us your compliance with GDPR and these requirements;
- Sompo International also requires you to make available to us information we request about your collection, use, processing and disclosure of Supplied Personal Data, including certificates, third party audit reports or other relevant information;
- j) Sompo International requires that if you use or transfer Supplied Personal Data anywhere around the globe outside the European Economic Area, you may only use such data outside the European Economic Area or complete such transfer outside the European Economic Area in accordance with Article 44 through Article 49 of the GDPR; and
- k) Sompo International requires you to maintain, and requires your processors also to maintain, appropriate physical, technical and organizational measures to protect and secure personal data against accidental, unauthorized or unlawful destruction, loss, alteration, disclosure or access ("Data Breach").
- I) Sompo International also requires that, without undue delay, you notify us of any actual or suspected non-trivial Data Breach relating to personal data that may also impact us or the security of your or our systems, products or services. Any such notice of a Data Breach shall be delivered by email to Privacy@Sompo-Intl.com.

March 2025