

Are you looking for your next opportunity?

We are seeking a **Delegated Authority (DA) Onboarding Manager** to join our **Continental Europe Delegated Authority** team in Spain. Reporting to the Head of Business Partner Operations – Continental Europe (CE), the purpose of the role is to set up the DA Onboarding team for CE, and lead the establishment of dedicated onboarding processes, from deal inception to ready to execute status, with primary responsibility for the onboarding and ongoing management of delegated facilities in line with the Sompo International DA framework. The scope mainly includes deals with Full MGA's (with Claims Authority), UW MGA's (no Claims Authority) and TPA's (only Claims Authorities).

The role will work closely with the Underwriting and Claims teams and liaise with key functional areas (i.e.: Actuarial, Operations, Product, Finance, Legal & Compliance) as part of the onboarding approval and management framework, covering Delegated facilities across Continental Europe, written through the SIEE platform.

Within the function, the role will also work with the DA Governance and Audit Lead in the UK (in its oversight capacity), to ensure an efficient and effective, market-leading, Delegated Authority function.

Location: This position will be based out of our **Madrid or Barcelona** office. We strive for collaboration which is why we offer a work environment where our employees thrive and develop long lasting careers.

Our business, your impact, our opportunity:

What you'll be doing:

- Coordinate the execution of the onboarding framework, including constantly interaction (as per SLA's) with functions, business and external stakeholders (Brokers, MGA's and TPA's)
- Undertake reviews and provide support when needed at both entity-level and contract-level as well as the ongoing management of these facilities, providing UW leaders with full visibility of business KPI's, as well as register key actions to be undertaken as appropriate.
- Own & enhance the onboarding framework & procedures covering MGA's, TPA's or other forms of delegated contracts. On-site pre-inception and targeted risk-based reviews for new and renewing business, when appropriate.
- Keep abreast of any regulatory and market updates, alongside with Compliance department, required to all delegated authority processes, ensuring that all relevant policies and procedures relating to the management of Delegated Underwriting are kept under regular review and developed as necessary.
- Provide guidance and training to others in the company on internal procedures pertaining to delegated authority. Participate in any DA Audit and manage corrective actions as appropriate.
- Build strong relationships with key internal stakeholders.
- Coordinate the CE Delegated Authority Onboarding Group committee meetings as well as providing required management information to ensure ongoing oversight of all approved Delegated facilities.

What you'll bring:

- Customer focus and best-in-class performance, with previous team management experience, and the ability to work well in a team as well as on own initiative.
- Strong organizational skills & prioritization, ability to deliver on tasks and meet deadlines, and attention to detail, excellent due diligence and investigative skills.
- At least 5 years' experience in Insurance working with MGA's or TPA's in an Underwriting, Claims or Delegated Authority perspective.
- Understanding of insurance financials, especially Estimated Premium Income and Loss Fund Management



- Strategic thinking
- Demonstrated ability to build rapport and trust with immediate team members and members of the wider organization, existing and potential MGAs and TPAs.
- Strong written and verbal communication
- Competent in use of all MS Office tools (Word, Excel, PowerPoint to at least a moderate extent).
- Language skills: English and any of the following French, German, Italian or Spanish.
- Relevant Degree or equivalent educational qualification would be advantageous

Our Benefits

We continuously evaluate and update our benefit programs to ensure that our plans meet the needs of our employees and their dependents. Below are a few highlights of our inclusive benefit programs:

- Expansive Health & Wellness Benefits
- Generous Retirement & Savings Plans
- Global Parental Leave & Adoption Assistance

In today's world, what do we stand for?

We strive to create exceptional value for our clients and shareholders while maintaining Sompo as an attractive place to work. We foster an environment of ongoing, open dialogue between managers and their direct reports, and believe in an organizational environment where everyone belongs. We proudly are a multi-racial, multi-cultural, global enterprise. We reject all forms of racism, bigotry, prejudice and injustice and continue to invest in building out an inclusive and diverse work environment.

About Us

Expert Partners.

Clarity in complexity.

Unwavering commitment.

We're Sompo, a global provider of property, casualty, and specialty insurance and reinsurance. Building on Sompo Holdings' 130 years of innovation, we're committed to applying all of our experience to simplify yours.

Our dedication to you shows up in the care we put in every detail, working to create a frictionless risk management journey for everyone we serve.

We lead with your priorities, meticulously crafting solutions, sharing insights, and understanding your needs.

Around the world, our 9,000+ employees use their expertise to learn, improve and find clear answers for your complex challenges.

Because when you choose Sompo, you choose the ease of expertise.

To learn more about visit our website at www.sompo-intl.com