

Are you looking for your next opportunity?

Sompo has a unique opportunity for a **Senior Claims Technician, Southern European Operations Hub, Continental Europe**

Sompo is recruiting for a Senior Claims Technician to provide support to the Continental European Claims function. The role will focus on supporting the Southern European claims teams, working closely with the Head of Claims Operations in monitoring the Hub's workload and priorities.

Location: This position will be based out of **Barcelona, Spain**.

We strive for collaboration which is why we offer a work environment where our employees thrive and develop long lasting careers.

Our business, Your impact, Shared opportunity

What you'll be doing:

- Responsible for the triaging of FNOL mailboxes
- Active participation in day-to-day operational and administrative claims activities within the Southern European Operations Hub and supporting the Head of Claims Operations in monitoring the Hub's workload and priorities.
- Processing of claims in the Claims Administration System (experience with Guidewire ClaimCenter would be preferable)
- Maintaining Electronic Claims Files.
- Processing Claim Payments and working closely with the Finance Team to ensure the timely payment and accurate accounting of claim payments.
- Processing Claims Bordereaux, including Coinsurance Bordereau.
- Contribute to the development of consistent processes and workflows across the business units.
- Develop business requirements/specifications for IT projects and initiatives.
- Collaborate with the Head of Claims Operations on user acceptance testing of IT solutions and training activities, including identifying resources to directly participate in testing as needed.
- Writing of manuals, documentation & processes preparation.
- Travel might be required.

What you'll bring:

- Prior experience in an insurance/reinsurance company, ideally within claim operations roles.
- Strong problem solving and decision-making abilities.
- Effective communication, written and oral, with a wide spectrum of people both internally and externally.
- Strong interpersonal skills with the ability to work with a team-oriented approach.
- Ability to work effectively in a fast-paced environment.
- Proactive mindset, strong time management and organizational skills
- Competent computer skills – must include Microsoft Excel, Microsoft Word, and Microsoft Outlook as a minimum.
- Fluency in English and/or Spanish, French or Italian

Our Benefits

We continuously evaluate and update our benefit programs to ensure that our plans meet the needs of our employees and their dependents. Below are a few highlights of our inclusive benefit programs:

- Expansive Health & Wellness Benefits
- Generous Retirement & Savings Plans
- Global Parental Leave & Adoption Assistance

In today's world, what do we stand for?

We strive to create exceptional value for our clients and shareholders while maintaining Sompo as an attractive place to work. We foster an environment of ongoing, open dialogue between managers and their direct reports, and believe in an organizational environment where everyone belongs. We proudly are a multi-racial, multi-cultural, global enterprise. We reject all forms of racism, bigotry, prejudice and injustice and continue to invest in building out an inclusive and diverse work environment.

About Us

Expert Partners.

Clarity in complexity.

Unwavering commitment.

We're Sompo, a global provider of property, casualty, and specialty insurance and reinsurance. Building on Sompo Holdings' 130 years of innovation, we're committed to applying all of our experience to simplify yours.

Our dedication to you shows up in the care we put in every detail, working to create a frictionless risk management journey for everyone we serve.

We lead with your priorities, meticulously crafting solutions, sharing insights, and understanding your needs.

Around the world, our 9,500+ employees use their expertise to learn, improve and find clear answers for your complex challenges.

Because when you choose Sompo, you choose the ease of expertise.

Sompo is an equal opportunity employer committed to a diverse workforce.

To learn more about visit our website at www.sompo-intl.com