

### Are you looking for your next opportunity?

Sompo has a unique opportunity for a **Claims Manager (AVP)** in our **Claims Department** for our **Aviation & Marine business**.

*Our Aviation & Marine Claims teams service a diverse and growing range of international business. We work through a network of brokers and directly with clients to tailor solutions to the needs of our customer base. We are committed to delivering good, fair and appropriate outcomes for our customers; efficient service, timely responses and fast payment of covered claims – this is our promise, our ease of expertise.*

**Location:** This position will be based out of our **London** office. We strive for collaboration which is why we offer a work environment where our employees thrive and develop long lasting careers.

### Our business, your impact, our opportunity:

What you'll be doing:

- Managing a team of handlers for the Aviation and Marine lines of business.
- Taking a lead role in negotiating claims settlements and establishing adequate claim reserves.
- Fostering and managing relationships with clients and brokers.
- Leading claims interactions with Insurance customers and brokers.
- Managing relationships with service providers, including TPAs, outsource providers and panel lawyers and adjusters.
- Providing colleagues with claims trends and other MI designed to continually improve the quality of underwriting.
- Participating in the wider global Sompo claims team.
- Acting as a leader within the Claims function and mentor and help train more junior members of the team.
- Developing Sompo's profile and reputation within the Aviation and Marine markets.

What you'll be accountable for:

- Claims settlement and reserving at case and portfolio level.
- Provision and interpretation of claims related management information.
- Overseeing adjusting processes with a particular focus on large losses.
- Claims market interface as required representing either individual cases or whole company.

What you'll bring:

- A strong work ethic, high standards and accountability for your output.
- Excellent multi-jurisdictional technical claims handling experience (on both a primary and excess layer basis).
- Enthusiasm for the development and training of team members to support their ongoing career progression.
- Accountability for decision making.
- Honesty, integrity, and ethical behavior.
- Solid experience of London Market processes and procedures.



### **Our Benefits**

We continuously evaluate and update our benefit programs to ensure that our plans meet the needs of our employees and their dependents. Below are a few highlights of our inclusive benefit programs:

- Expansive Health & Wellness Benefits
- Generous Retirement & Savings Plans
- Global Parental Leave & Adoption Assistance



### **In today's world, what do we stand for?**

We strive to create exceptional value for our clients and shareholders while maintaining Sompo as an attractive place to work. We foster an environment of ongoing, open dialogue between managers and their direct reports, and believe in an organizational environment where everyone belongs. We proudly are a multi-racial, multi-cultural, global enterprise. We reject all forms of racism, bigotry, prejudice and injustice and continue to invest in building out an inclusive and diverse work environment.

### **About Us**

**Expert Partners.**

**Clarity in complexity.**

**Unwavering commitment.**

We're Sompo, a global provider of property, casualty, and specialty insurance and reinsurance. Building on Sompo Holdings' 130 years of innovation, we're committed to applying all of our experience to simplify yours.

Our dedication to you shows up in the care we put in every detail, working to create a frictionless risk management journey for everyone we serve.

We lead with your priorities, meticulously crafting solutions, sharing insights, and understanding your needs.

Around the world, our 9,000+ employees use their expertise to learn, improve and find clear answers for your complex challenges.

Because when you choose Sompo, you choose the ease of expertise.

To learn more about visit our website at [www.sompo-intl.com](http://www.sompo-intl.com)