



**SOMPO  
INTERNATIONAL**

### **Credit Controller – 12-month FTC**

Sompo International Holdings Ltd. (Sompo International) is a specialty provider of property and casualty insurance and reinsurance, established in March 2017 as the result of the acquisition of Endurance Specialty Holdings Ltd. by Sompo Holdings Ltd. (Sompo).

Sompo's core business encompasses one of the largest property and casualty insurance groups in the Japanese domestic market. In addition, Sompo is engaged in the provision of insurance services as well as other related services through its global network of businesses operating in 32 countries around the world.

Sompo International is the international operation and a wholly owned subsidiary of Sompo, which trades on the Tokyo Stock Exchange. Through our operating subsidiaries, Sompo International underwrites agriculture, professional lines, property, marine and energy, and casualty and other specialty lines of insurance and catastrophe, property, casualty, professional lines, weather risk and specialty lines of reinsurance.

As a leading global provider of insurance and reinsurance, we recognize that our success is derived directly from those who matter most: our people. Sompo International's headquarters is in Bermuda, and we currently have offices in the United States, the United Kingdom, Continental Europe, and Asia. At Sompo International, a shared commitment to integrity, teamwork, agility, execution, and excellence defines our culture, and we strive to create exceptional value for our clients and shareholders and maintain Sompo International as a desirable place to work.

We are seeking an interim **Credit Controller** to join our team in the London office. The role is in the Finance Department which involves various activities for our European and Singapore Insurance Services team.

The Credit Control team is a key component of our Global Markets Division and works closely with Lloyds, brokers, cedants, externally as well as the finance, underwriting, underwriting operations, Information Technology and claims teams internally. Driven for a collaborative resolution to cash and credit control challenges to maintain superior customer service and profitability for the organisation.

We are looking for an enthusiastic person who takes pride of high-quality output and brings added value to the team.

You will carry out a highly effective collection activity in a professional manner and in accordance with agreed processes, procedures and meet our service level agreements and SOX Controls. The job involves working with different areas of the business so collaborative and innovative solutions are a prerequisite for this role. You will be liaising with various underwriters and the Underwriting Operation Team. You will have the opportunity to discuss queries and delinquency with underwriters and contribute to the aged debt analysis for your portfolio.

You will be part of a team that will help the Finance Department achieve its objectives in line with the Finance Leadership Strategy.



## **SOMPO INTERNATIONAL**

In order to deliver our strategy, you will need to be continually flexible and adaptable to change. Accuracy and efficiency are essential to all that we do, and this team is critical in driving change and ensuring that we continue to service the needs of Sompo International.

### **Responsibilities include:**

- Pro-active credit control
- Ensure overdue/late accounts are followed up and escalated to management.
- Follow up on action points/escalations from review meetings and update Line manager.
- Analyse and review trends and provide recommendation to reduce the overdue debt in consultation with Line manager.
- Allocate incoming and outgoing cash to receivables.
- Handle and follow up on any queries from the collections operation including cash allocation.
- Allocate cash and follow up queries with relevant teams.
- File documentation, activity as required.
- Timely investigation and resolution of challenging accounts is expected.
- Collaborate with Finance department, underwriting department, claims department brokers and clients to resolve any queries or technical issues.
- Ad hoc duties as directed by Line Manager.

### **Desired Skills and Experience**

- Language. Fluent Spanish both spoken and written is an essential requirement with a knowledge of French or Italian a desirable.
- Experience in a similar role within the Insurance/reinsurance market is essential.
- Experience of credit control in the Insurance sector
- Experience of Aged Debt Reporting and analysis is essential.
- Strong Excel skills at Proficient Level are essential for this role.
- Strong grasp of business processes and systems.
- Ability to work on own initiative.
- Ability and confidence to challenge existing procedures and use of system.
- Strong technical skills including credit control skills.
- Good understanding of Bureau systems and procedures.
- Knowledge of London Insurance and Reinsurance products would be an advantage.
- Awareness of Sox Controls is desirable but not essential.
- Associate or member of the Chartered Institute of credit management is desirable but not essential.

Sompo International offers a competitive compensation and benefits package commensurate with experience.

**Sompo International is an equal opportunity employer committed to a diverse workforce.**

Visit our website at [www.sompo-intl.com](http://www.sompo-intl.com)