

### **Are you looking for your next opportunity?**

Sompo has a unique opportunity for a credit controller in our Finance Operations team in our company market.

*The Credit Control team is a key component of our International Insurance Division and works closely with Lloyds, brokers, cedants, externally as well as the finance, underwriting, underwriting operations, Information Technology and claims teams internally. Driven for a collaborative resolution to cash and credit control challenges to maintain superior customer service and profitability for the organisation.*

**Location:** This position will be based out of our **London** office. We strive for collaboration which is why we offer a work environment where our employees thrive and develop long lasting careers.

### **Our business, your impact, our opportunity:**

#### **What you'll be doing:**

- Pro-active credit control
- Ensure overdue/late accounts are followed up and escalated to management.
- Follow up on action points/escalations from review meetings and update Line manager.
- Analyse and review trends and provide recommendation to reduce the overdue debt in consultation with Line manager.
- Allocate signings to receivables.
- Handle and follow up on any queries from the collections operation including cash allocation.
- Allocate IPT/Taxes and follow up queries with Tax Department.
- File documentation, activity as required.
- Timely investigation and resolution of challenging accounts/cedants is expected.
- Collaborate with Finance department, underwriting department, claims department brokers and clients to resolve any queries or technical issues.
- Ad hoc duties as directed by Line Manager.

#### **What you'll bring:**

- Experience in a similar role within the Lloyds Insurance/reinsurance market is essential.
- Experience of credit control in the Insurance sector
- Experience of Aged Debt Reporting and analysis is essential.
- Strong Excel skills at Proficient Level (including macros) are essential for this role.
- Strong grasp of business processes and systems.
- Ability to work on own initiative.
- Ability and confidence to challenge existing procedures and use of system.
- Strong technical skills including credit control skills.
- Good understanding of Bureau systems and procedures.
- Knowledge of London Insurance and Reinsurance products would be an advantage.
- Awareness of Sox Controls is desirable but not essential.
- Associate or member of the Chartered Institute of credit management is desirable but not essential.

#### **Our Benefits**

We continuously evaluate and update our benefit programs to ensure that our plans meet the needs of our employees and their dependents. Below are a few highlights of our inclusive benefit programs:



- Expansive Health & Wellness Benefits
- Generous Retirement & Savings Plans
- Global Parental Leave & Adoption Assistance

### **In today's world, what do we stand for?**

We strive to create exceptional value for our clients and shareholders while maintaining Sompo as an attractive place to work. We foster an environment of ongoing, open dialogue between managers and their direct reports, and believe in an organizational environment where everyone belongs. We proudly are a multi-racial, multi-cultural, global enterprise. We reject all forms of racism, bigotry, prejudice and injustice and continue to invest in building out an inclusive and diverse work environment.

### **About Us**

**Expert Partners.**

**Clarity in complexity.**

**Unwavering commitment.**

We're Sompo, a global provider of property, casualty, and specialty insurance and reinsurance. Building on Sompo Holdings' 130 years of innovation, we're committed to applying all of our experience to simplify yours.

Our dedication to you shows up in the care we put in every detail, working to create a frictionless risk management journey for everyone we serve.

We lead with your priorities, meticulously crafting solutions, sharing insights, and understanding your needs.

Around the world, our 9,000+ employees use their expertise to learn, improve and find clear answers for your complex challenges.

Because when you choose Sompo, you choose the ease of expertise.

To learn more about visit our website at [www.sompo-intl.com](http://www.sompo-intl.com)