

## Are you looking for your next opportunity?

Sompo has a unique opportunity for a **Marine Senior Claims Handler** in our **Claims Department** team in Italy.

We are searching for a Marine Senior Claims Adjuster. The candidate could be based in Milan and would report directly to the Head of Claims in Italy. Candidates must be well versed in complex and large Cargo and Hull claims and experience with handling property claims is also a plus. The successful candidate will also be able to build and develop strong relationships with customers, brokers, underwriters and service providers in order to achieve economic results and offer a high-quality claims service.

**Location:** This position will be based out of our **Milan** office. We strive for collaboration which is why we offer a work environment where our employees thrive and develop long lasting careers.

### Our business, your impact, our opportunity:

#### What you'll be doing:

- Handles to conclusion moderate to severe Marine & (possibly) Property claims with little to no direction or oversight.
- Promotes and provides excellent customer service.
- Makes decisions within assigned authority, recommends settlement values within the context of moderate and sometimes large and complex claims.
- Adheres to high standards of professional conduct while providing delivery of superior claims service.

#### What you'll bring:

- Expertise in maritime law, cargo logistics and related domains is required.
- Cost containment and subrogation efficiency: ability to contain costs and achieve successful recoveries to remaining competitive in the marine market.
- Customer satisfaction: efficient claims handling enhances client retention.
- Loss reduction: timely resolution of claims is paramount to diminish overall expenses.
- Loss prevention: proactive risk management through claim analysis mitigates recurring trend.
- Dispute resolution: effectively coordinate legal disputes to reduce legal expenses and preserve business relationships.
- High level of business English required, knowledge of additional languages would be advantageous.

#### Our Benefits

We continuously evaluate and update our benefit programs to ensure that our plans meet the needs of our employees and their dependents. Below are a few highlights of our inclusive benefit programs:

- Expansive Health & Wellness Benefits
- Generous Retirement & Savings Plans
- Global Parental Leave & Adoption Assistance

### In today's world, what do we stand for?

We strive to create exceptional value for our clients and shareholders while maintaining Sompo as an attractive place to work. We foster an environment of ongoing, open dialogue between managers and their direct reports, and believe in an organizational environment where everyone belongs. We proudly are a multi-racial, multi-cultural, global enterprise. We reject all forms of racism, bigotry, prejudice and injustice and continue to invest in building out an inclusive and diverse work environment.



## About Us

**Expert Partners.**  
**Clarity in complexity.**  
**Unwavering commitment.**

We're Sompo, a global provider of property, casualty, and specialty insurance and reinsurance. Building on Sompo Holdings' 130 years of innovation, we're committed to applying all of our experience to simplify yours.

Our dedication to you shows up in the care we put in every detail, working to create a frictionless risk management journey for everyone we serve.

We lead with your priorities, meticulously crafting solutions, sharing insights, and understanding your needs.

Around the world, our 9,000+ employees use their expertise to learn, improve and find clear answers for your complex challenges.

Because when you choose Sompo, you choose the ease of expertise.

To learn more about visit our website at [www.sompo-intl.com](http://www.sompo-intl.com)