

Are you looking for your next opportunity?

Sompo has a unique opportunity for a **Claims Examiner** in our **Claims Department** for our **Professional Indemnity and Management Liability business**.

Our Professional and Financial Lines Claims team services a diverse and growing range of global insurance products encompassing both commercial and retail customers. We work through a network of brokers and directly with clients to tailor solutions to the needs of our customer base. We are committed to delivering good, fair and appropriate outcomes for our customers; efficient service, timely responses and fast payment of covered claims – this is our promise, our ease of expertise.

Location: This position will be based out of our **London** office. We strive for collaboration which is why we offer a work environment where our employees thrive and develop long lasting careers.

Our business, your impact, our opportunity:

What you'll be doing:

- Examine claims data and underwriting documents to determine validity of notifications received against cover provided and establish premium payment status.
- Establish adequate reserves for the estimated amounts of anticipated loss and/or adjustment and coverage expenses.
- Negotiate settlements and authorise claim payments in a professional and timely manner to meet the levels of service expected by the market, our customers and other stakeholders.
- Inform claims management for onward reporting of any large or unusual losses in order that financial exposure can be fully evaluated and future corrective measures can be determined. This includes the drafting of Large Loss Notices in a timely manner for distribution to the Executive Board.
- Maintain files and documentary evidence to create an audit trail of claim values into the computer system and through the books of the company.
- Attend internal claim meetings, market meetings and seminars and to represent the company as and when required.
- Communicate with Underwriters on losses of significant value and losses with issues of note where appropriate.

What you'll bring:

- Ability to work independently and in a team environment.
- Accountable for managing and resolving key administrative and claims tasks.
- Strong communication skills and willingness to collaborate.
- Proactive mindset, an eagerness to learn new skills and accept feedback.
- Think and act with initiative.
- Carefully considers customer interests and ensures that customer focus and service is high priority.
- PC literate with a basic knowledge of standard MS applications (Excel/Word/Outlook/Powerpoint).
- Knowledge of the London insurance market and its claims systems (e.g. ECF2, the IMR)

Our Benefits

We continuously evaluate and update our benefit programs to ensure that our plans meet the needs of our employees and their dependents. Below are a few highlights of our inclusive benefit programs:

- Expansive Health & Wellness Benefits
- Generous Retirement & Savings Plans
- Global Parental Leave & Adoption Assistance

In today's world, what do we stand for?

We strive to create exceptional value for our clients and shareholders while maintaining Sompo as an attractive place to work. We foster an environment of ongoing, open dialogue between managers and their direct reports, and believe in an organizational environment where everyone belongs. We proudly are a multi-racial, multi-cultural, global enterprise. We reject all forms of racism, bigotry, prejudice and injustice and continue to invest in building out an inclusive and diverse work environment.

About Us

Expert Partners.

Clarity in complexity.

Unwavering commitment.

We're Sompo, a global provider of property, casualty, and specialty insurance and reinsurance. Building on Sompo Holdings' 130 years of innovation, we're committed to applying all of our experience to simplify yours.

Our dedication to you shows up in the care we put in every detail, working to create a frictionless risk management journey for everyone we serve.

We lead with your priorities, meticulously crafting solutions, sharing insights, and understanding your needs.

Around the world, our 9,000+ employees use their expertise to learn, improve and find clear answers for your complex challenges.

Because when you choose Sompo, you choose the ease of expertise.

To learn more about visit our website at www.sompo-intl.com