

Are you looking for your next opportunity?

Sompo has a unique opportunity for a **Business Analyst** in our **Operations – Service Transformation** team in our Continental Europe business.

As a Business Analyst, you will play a pivotal role in transforming our business operations and enhancing our strategic initiatives. You will leverage your analytical expertise to dissect complex business challenges, identify opportunities for improvement, and develop cutting-edge solutions that align with our organizational goals. Your ability to bridge the gap between business needs and technological advancements will be crucial in fostering collaboration across departments and ensuring the successful implementation of impactful projects. Join us in our mission to deliver exceptional value to our clients and stakeholders through innovative and customer-centric approaches.

Location: This position will be based out of our **Cologne, Milan or Madrid** office. We strive for collaboration which is why we offer a work environment where our employees thrive and develop long lasting careers.

Our business, your impact, our opportunity:

What you'll be doing:

- Act as a Business Partner for various stakeholders and engage with them to continuously improve our processes and technical solutions.
- Collect and analyse business requirements to understand the needs and objectives of the organization.
- Develop and enhance business processes to improve efficiency and effectiveness.
- Create detailed process models and documentation to support business operations.
- Review processes, KPIs, and other metrics to identify areas for enhancement.
- Facilitate communication between various groups and departments to ensure alignment and collaboration.
- Manage stakeholders and ensure their needs and expectations are met.
- Support project implementation and ensure successful delivery of business solutions.
- Assist in business transitions and change management processes.

What you'll bring:

- Bachelor's degree in business administration, IT, or a related field.
- Proven experience as a Business Analyst or in a similar role, preferably in the insurance industry.
- Strong analytical and problem-solving skills.
- Proficiency in project management methodologies.
- Excellent communication and interpersonal skills.
- Ability to work collaboratively with cross-functional teams.
- Strong attention to detail and organizational skills.
- Advanced knowledge of business process modelling tools and techniques.
- Certification in Business Analysis (e.g., CBAP, CCBA).
- Strong understanding of business models in the insurance industry and knowledge of efficient end-to-end process designs
- Language skills: English, any further language is a plus.
- Ability to assess operational issues and deliver sustainable tactical solutions.
- Good understanding of trends the insurance market and their influence on business model designs including the ability to adapt these for implementation.

Our Benefits

We continuously evaluate and update our benefit programs to ensure that our plans meet the needs of our employees and their dependents. Below are a few highlights of our inclusive benefit programs:



- Expansive Health & Wellness Benefits
- Generous Retirement & Savings Plans
- Global Parental Leave & Adoption Assistance

In today's world, what do we stand for?

We strive to create exceptional value for our clients and shareholders while maintaining Sompo as an attractive place to work. We foster an environment of ongoing, open dialogue between managers and their direct reports, and believe in an organizational environment where everyone belongs. We proudly are a multi-racial, multi-cultural, global enterprise. We reject all forms of racism, bigotry, prejudice and injustice and continue to invest in building out an inclusive and diverse work environment.

About Us

Expert Partners.

Clarity in complexity.

Unwavering commitment.

We're Sompo, a global provider of property, casualty, and specialty insurance and reinsurance. Building on Sompo Holdings' 130 years of innovation, we're committed to applying all of our experience to simplify yours.

Our dedication to you shows up in the care we put in every detail, working to create a frictionless risk management journey for everyone we serve.

We lead with your priorities, meticulously crafting solutions, sharing insights, and understanding your needs.

Around the world, our 9,000+ employees use their expertise to learn, improve and find clear answers for your complex challenges.

Because when you choose Sompo, you choose the ease of expertise.

To learn more about visit our website at www.sompo-intl.com